CNS EMAIL SYSTEM

COMPUTER NETWORK SYSTEMS

Intorduction

For three decades, Computer Network Systems Limited (CNS) has been the proud pioneer of innovative software products, services, and solutions across Bangladesh. Starting as a small software developer in 1992, with a vision to redefine IT, CNS has grown into the Nation's leading software company.

We understand what it takes to build a successful organization and our products are built with your success in mind. CNS' Email Set Up and Management System is built to the highest standards, designed with user experience in mind and kept up to date with the latest technologies.

With CNS you can be sure that you will receive a high quality, user friendly and cost-effective software that is built for Bangladeshi organisations by Bangladeshi software developers. That is why at CNS we are proud to be 'The National Choice' for Bangladesh.

Certifications and Affiliations

CMMI MATURITY LEVEL 5

Information Security Management System ISO 27001 Certified

CERTIFIED ISO 9001:2015 COMPANY

CERTIFIED ISO 45001:2018 COMPANY

BASIS Bangladesh Association of Software & Information Services

Software Engineering Institute

ORACLE Gold Partner

ORACLE Workforce Development Partner

Our Valuable Clients

CHITTAGONG PORT AUTHORITY

সড়ক ও জনপথ অধিদপ্তর

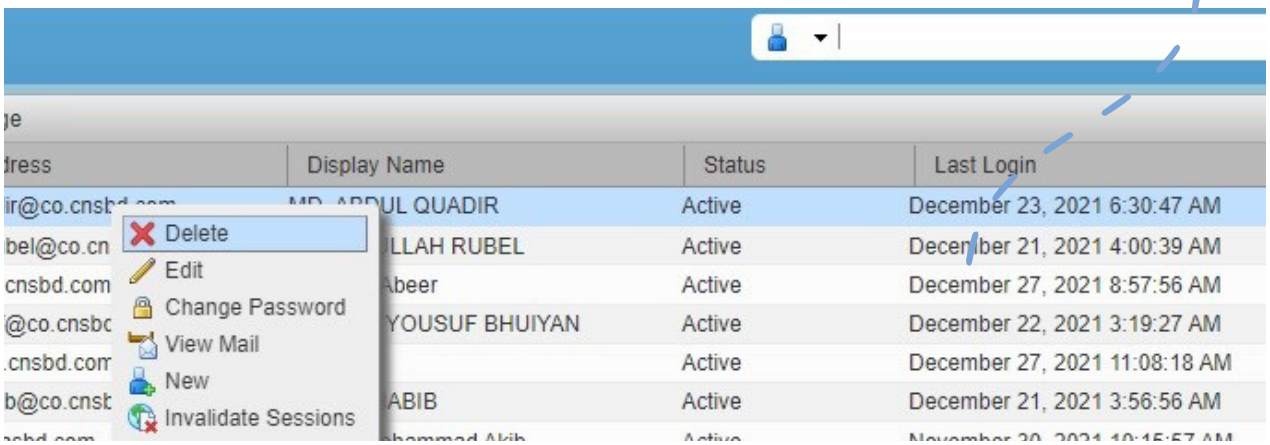
Department of Cooperatives

বাংলাদেশ সেতু কর্তৃপক্ষ

BTCL দেশ ও মানুষের সেবায়

Email Set-Up and Management System

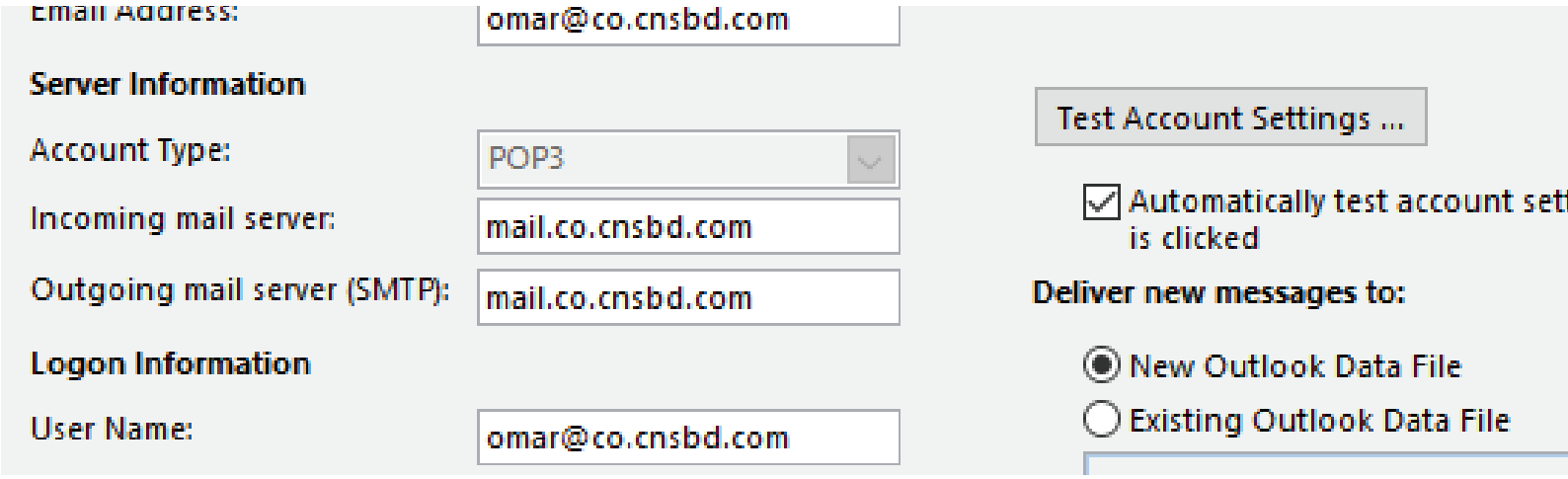
CNS' Email Set-Up and Management System is an industry leading software for email creation, designed for medium to large organisations looking to implement a high-quality communication tool. The System is perfect for both email users and system administrators, and its functionalities are built specifically for these two categories of users.



Administration Panel

The Administration Panel allows for the full management of the organisations profile and preferences, allowing the adding/deleting of users, the updating of usernames or email address and even the creation of alternative email addresses such as alias. Everything is designed with ease of use in mind and as such this means that administrators using the panel can download user lists, as well as create and update users in bulk rather than doing these tasks one by one. Additionally, Administrators can allocate storage quota's, add or remove domains/domain aliases and whitelist/blacklist external domains.

This functionality extends to allow group and organisational actions to be taken, such as the creation or deletion of email groups and organisational units. Admin Roles can be established, with admin roles and privileges assigned to roles with said assigned roles and privileges viewable from the dashboard. CNS' advance monitoring and reporting tools provide powerful functions for administrators to search email logs and manage reporting rules. This system can generate User Reports, Audit Logs, Storage Usage Reports and importantly Security Scan Reports.



Security is always crucial and as a leading IT provider CNS incorporates the latest technologies in its Security Setup. Rules for alerts and actions can be managed centrally, with alert clusters created and API controls set by authorised personal. Using CNS' Setup Tools administrators can configure policies for passwords, 2-step verification, account recovery, user logins, password expiry, signing-on with 3rd Party Identity Providers, and the management of session control rules. Additionally, CNS' system supports OAuth protocol Access and the secure Importing/Exporting of Email Data from other services.

Key Functions

- Security Setup
- Organisational User Management
- Data Migration
- Reports
- Group Management
- Admin Role Creation
- User Management

Personal Account Management and Webmail Interface

For standard users of the system, known as a Personal Account, CNS' system provides a whole host of functions and tools in a webmail interface. These range from general settings such as changing passwords as well as password recovery options, adding profile photos and setting up email signatures. For ease-of-use text size/format (including HTML and Rich Text) options are available as well as page view settings that can be adjusted. Default reply behaviour is togglable and there are options to both Enable/Disable Smart Reply or Spelling Suggestions. Contacts can be imported, with auto-complete options for contact creation and inbox's can be configured to create filters as well as sort messages based on categories (such as primary, social and promotions) with options to move emails between folders. Additionally, the system provides the possibility to enable/disable/manage both labels, including coloured labels, and importance markers.

CNS' Email Systems also provide all the standard functionalities of a modern email system; users can compose emails, reply and forward as well as attach attachments (including forwarding emails as attachments), insert images and links in addition to scheduling the sending of emails. The inbox has tools for archiving, deleting, reporting spam as well as snoozing and muting certain contacts. Tasks can be added, reminders can be set, labels assigned, and mails can be marked as Important, Read or Unread. Emails can also be sent from the Outbox or Draft folders and Drafts can be discarded, with the ability to permanently delete items, trash and junk mail in a single action. Junk Mail can also be reclassified and moved to the inbox by the user.

A user of the CNS Email Setup and Management System can also use the chat tools to set up chats with other users, in addition to using the meeting options to create group meetings, add people to them or join meetings in progress. Lastly the system allows for POP/Map Setup which includes the Enabling/Disabling of IMAP and POP as well as the configuration of instructions for email users and clients.

Key Functions

1. General Settings
2. Inbox Setup
3. Labels Setup
4. POP/Map Setup
5. Compose
6. Inbox
7. Drafts
8. Deleted Item/Trash
9. Junk E-Mail
10. Outbox
11. Chat
12. Meeting

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